



Protecting Communities, Targeting Criminals

Mr C Jones

Humbleside Police  
Corporate Development Branch  
Information Compliance Unit  
Police Headquarters  
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HU5 5SF  
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Your Ref:  
Our Ref: F-2013-01219

15 August, 2013

Dear Sir,

**FREEDOM of INFORMATION ACT 2000 Reference No: F-2013-01219**

Thank you for your request for Information, received at this office on 18 July, 2013, in which you requested details of the following:

**1. Has your force used (in a trial or otherwise) or considered using unmanned aerial vehicles (UAVs)?**

No

**2. If your force has not considered using UAVs, could you state why not?** Not fit for our purpose

**3. If your force has used or plans to use UAVs in a trial or other capacity, could you please provide:**

N/A

- a. The dates, times and locations of the trials.
- b. The purposes for which they were/are to be carried out.
- c. The manufacturer and model of the UAV used/to be used.

**4. Has any sort of plan or timetable been produced by the force in order to make preparations for the introduction of UAVs?** No

a. If so, please provide a copy of the plan/timetable.

**5. Have any force representatives held discussions with representatives of UAV manufacturers or manufacturers' industry bodies on the issue of the introduction of UAVs?** No

If so, please can you N/A provide:

a. Dates, times and agendas of the meetings; b. Minutes of the meetings. N/A

**6. Have any force representatives held discussions with representatives of other police forces in relation to the use of UAVs?** No

If so, please can you provide:

a. Dates, times and agendas of the meetings; b. Minutes of the meetings.

**7. Has your force received from central or local government or the Association of Chief Police Officers any instructions, advice, recommendations, guidance or information relating to police use of UAVs?**

a. If so, please provide a copy of the documents provided. No we do not use UAV's

**8. Has your force designated a single point of contact (SPOC) for unmanned aerial systems? Yes**

This response is unique to Humberside Police and you are advised not to compare this like for like with any other force's response you receive.

You may find that within the document(s) provided information has been redacted. Section 17 of the Freedom of Information Act 2000 requires Humberside Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. This letter acts as that notice.

Humberside Police Force can neither confirm nor deny that they hold any other information relevant to this request, by virtue of the following exemptions:

**Section 23(5) Information supplied by, or concerning certain security bodies.**

Section 23(5) Information supplied by, or concerning, certain security bodies

The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would involve the disclosure of any information (whether or not already recorded) which was directly or indirectly supplied to the public authority by, or relates to, any of the bodies specified in subsection (3).

Should you need to discuss this further please contact Paul Waller, Information Compliance Officer on the above details.

Yours sincerely,

Paul Waller  
Information Compliance Officer  
Information Compliance Unit - Humberside

## Humberside Police – Freedom of Information Complaints Review Procedure

### Why Have A Complaints Process?

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Humberside Police is committed to delivering an open and transparent service whenever possible and it is our intention to commit to the principles of openness embodied in the Freedom of Information Act. We will release information to the greatest extent possible, consistent with the public interest, however we may withhold information if we consider its release would cause significant harm.

If information within a document is withheld, it will be clearly marked to show where information has been removed and the legal exemption we have used. If we decline to supply all or part of any information you have asked for we will notify you in writing giving our reasons based upon legal exemptions contained within the Freedom of Information Act.

If you are not satisfied about the way in which your Freedom of Information request has been handled you have the right to appeal. This information has been designed to help you to understand how to complain to Humberside Police. Using this process will not affect your right to complain directly to the Information Commissioner if you feel we have not complied with our obligations under the Freedom of Information Act.

### Who Can Complain?

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Anyone who has made a Freedom of Information request in writing to the Force can complain. If you have requested information and you are not satisfied with the way we have dealt with it, you can use the complaints process to have it looked at again. If someone who requested information would like to complain but cannot do so themselves, you can complain on their behalf but it will help us if you make it clear that you are doing so.

### What Can I Complain About?

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If you are not satisfied with the way we have handled your request, with the fee we have charged, or with the reasons we have given for refusing to provide information, you have the right to appeal. You can complain about the range, amount and format of information we have sent following a request. You can also complain about the way a request was handled, for example, the time it took to respond.

### How Do I Complain?

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To deal with your complaint as quickly as possible, it will help if you can give us as much information as you can about the original request made and the reason for your complaint. Please put your complaint in writing and address it to:

FOI Appeals

[Humberside Police Information Compliance Unit](#)

Police Headquarters

Priory Road

Hull HU5 5SF

### What Happens To My Complaint?

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*Chief Constable* Ms J Curran    *Deputy Chief Constable* D J Griffin QPM, MA  
*Assistant Chief Constable (Operations Support)* A Leaver    *Assistant Chief Constable (Operations)* S M Donald QPM, MA  
*Assistant Chief Officer (Support)* P S Goatley BA (Hons), CPFA    *Assistant Chief Officer (Human Resources)* I Watson MBA, MSc, FCIPD  
Web site: [www.humberside.police.uk](http://www.humberside.police.uk)

Once we have enough details to identify the request, we will begin the review. The Head of The Information Compliance Unit will normally review your complaint. In the more complex cases a review panel consisting of a number of senior personnel from the Force will re-examine your complaint. We aim to complete the review process within 20 days of receiving your complaint. Upon completion we will send you the findings.

### **How Will I Be Notified?**

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Where we have not followed procedures or have failed to provide acceptable quality of service, we will apologise and explain what we will do to ensure this doesn't happen again. If our original decision to withhold information is over-turned on appeal we will send you the additional information immediately. If we believe that our original response was correct we will let you know, and inform you of your options (see below).

### **What If I'm Still Not Satisfied?**

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If we have been unable to resolve your complaint and you are not satisfied you can approach the office of the Information Commissioner, who may investigate the matter on your behalf. This option is open to you at all times, but we will endeavour to address your complaint initially, as this may lead to a speedier resolution. It is the Information Commissioner who decides whether to investigate or not. We will co-operate fully with the Information Commissioner.

If you have any further questions about the complaints process, please contact the Information Compliance Unit on 01482 317097 or alternatively you can write to:

*Head of Information Compliance Unit  
Humberside Police Headquarters  
Priory Road  
Hull HU5 5SF  
Email: [Informationcomplianceunit@humberside.pnn.police.uk](mailto:Informationcomplianceunit@humberside.pnn.police.uk)*

Requests for a review by the Information Commissioner should be made in writing directly to:

*The Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Phone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)*