

Police Liaison Team Officer Role Profile

Core Groups

This role profile describes the requirements for Police Officers who are expected to perform the role of a Police Liaison Team (PLT) Officer at pre-planned and spontaneous public order/public safety events. Proving a link between the police, protest organisers and protestors through dialogue with a focus on:

- Negotiation
- Mediation
- Initiation
- Communication
- Sensing

Reduces potential tension and the risk of disorder (e.g. avoiding misunderstandings, rumour control).

Promotes confidence and trust between the police and protestors.

Considerations:

- Early involvement in planning process to develop positive relationships and trust.
- Engagement strategy with links to key external and internal stakeholders and individuals
- Does not replace the responsibility for all officers to communicate
- Facilitates protest in line with ECHR/Human Rights Act 1998 while minimising the recourse to the use of force
- Command protocols
- Information sharing
- Appropriate training

Potential impact on crowd dynamics.

Pre-requirements

- Officers must complete the Public Order Core Themes Module A1 e-learning programme on NCALT annually.
- Officers must be Officer Safety Trained in accordance with ACPO Guidance.
- Police Liaison Bronze commanders, must be accredited public order Bronze commanders.

- Police Liaison Team Leaders, must have a knowledge of public order tactics and be Sergeants or above.

National Occupational Standards

There are no specific National Occupational Standards for a Police Liaison Team Officer.

Essential Behavioural Competencies

Respect for race and diversity

Understands other people's views and takes them into account. Is tactful and diplomatic when dealing with people, treating them with dignity and respect at all times. Understands and is sensitive to social, cultural and racial differences

Teamworking

Works effectively as a team member and helps build relationships within it. Actively helps and supports others to achieve team goals.

Community and customer focus

Provides a high level of service to customers. Maintains contact with customers, works out what they need and responds to them.

Effective communication

Communicates all needs, instructions and decisions clearly. Adapts the style of communication to meet the needs of the audience. Checks for understanding.

Planning and organising

Plans and carries out activities in an orderly and well-structured way. Prioritises tasks, uses time in the best possible way, and works within appropriate policy and procedures

Problem solving

Gathers enough relevant information to understand specific issues and events. Uses information to identify problems and draw logical conclusions. Makes good decisions.

Personal responsibility

Takes personal responsibility for own actions and for sorting out issues or problems that arise. Is focused on achieving results to required standards and developing skills and knowledge.

Resilience

Shows reliability and resilience in difficult circumstances. Remains calm and confident, and responds logically and decisively in difficult situations.

Learning Requirements

PLT officers must:

Attend Police Liaison Team training at a licensed delivery centre.

