Protecting Privacy in the Information Society

Communications Data Retention policies are invasive, illegal, illusory and illegitimate.

This is the first time in history that human activity generates such vast logs. Many of these logs are already available for law enforcement purposes as long as the telecom industry retains them for business purposes. Some Justice and Home Affairs officials are now trying to ensure that even greater stores of information are made available, including internet data, thus registering all our movements, interests, and associations over an extended period of time.

After many critical legal analyses, the Council was forced to leave the proposal to the first pillar, as a directive proposal from the European Commission. On November 24th the parliamentary committees of ITRE and LIBE will vote on many amendments. The plenary vote is scheduled for December 14th, 2005. But the scope of this proposal is still dangerously broad and where the Council refuses to limit access or ensure judicial authorisation and adequate oversight, the Commission is incapable of introducing such essential safeguards. The democratic process is thus reduced to one single reading by the Parliament.

At this critical juncture we must restrain this policy. We call on the Parliament to:

- Uphold the right to privacy under Article 8 of the European Convention on Human Rights;
- Reject the attempt from the Commission to introduce a policy that involves the indiscriminate surveillance of all European citizens, bearing in mind that the European Parliament emphatically rejected this policy twice before;
- Realise that accepting a policy of systematic retention of data of all innocent European citizens without adequate oversight and safeguards will directly erode the fundamentals of our democratic and open society. Traffic data directly disclose our locations, files sought and accessed, and the network of friends, family and colleagues we contacted. While access by law enforcement may be documented in statistics, access by secret services and hand-overs to other countries will stay secret by nature, particularly as authorisation and oversight regimes remain weak.
The Council has ordered the Parliament to pass a directive on “retention of data processed in connection with the provision of public electronic communication services”. But according to human rights groups and the European Data Protection Commissioners, the Commission’s directive would be:

Invasive

Information will be retained on every phone call we make, every location we travel to, every communications service we use, every e-mail we send and receive, and more. Never before have democratic governments had such information at their fingertips.

And yet weak safeguards would apply to their use of this information. The Council is resisting attempts to ensure that this data is retained and accessed only in serious investigations into organised crime and terrorism.

Illegal

The European Convention on Human Rights guarantees every individual the right to respect for his or her private life, subject only to narrow exceptions where government action is imperative.

Data retention results in the collection of vast dossiers on past activities of everyone, and does so in an indiscriminate manner even while alternative means of surveillance exist that are less disproportionate.

Data preservation is the chosen policy of many other governments around the world, e.g. in the United States and as advocated in the Council of Europe Cybercrime convention. This ‘quick freeze’ method preserves only specified data on specific individuals under a specific investigation. Officials may approach communications service providers and inform them of an ongoing investigation and the need for data on specific users to be retained for an extended period of time, in accordance with law.

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Illusory

Tracing communications data back to the individual is increasingly difficult as use increases of pre-paid mobile phones, open wireless hubs, and countless smaller devices.

To ensure its value this policy regime would require the registration of every Internet user, blocking of every open network, registration of the identity of all mobile phone users, the logging of ID numbers at cybercafés and libraries, and forcing Europeans to only use EU-based mail providers. We should be promoting the growth and development of the IT sector and use of telecommunications devices, not blocking it with burdensome policies.

These policies are also likely to be circumvented through something as simple as the sharing of Hotmail or Googlemail accounts. As Heinz Kiefer, the president of EuroCop notes on data retention: “The result would be that a vast effort is made with little more effect on criminals and terrorists than to slightly irritate them.”

Illegitimate

Data retention has been rejected by the U.S., Canada and the Council of Europe. European opposition has been high, and the arguments against reasoned and justified. European Digital Rights and XS4ALL have launched an online petition (with confirmed signatures) that already has attracted over 57,000 public signatures, see: www.dataretentionisnosolution.org.

The Commission and the Council are sweeping these concerns aside and calling for harmonising measures to increase surveillance while failing to harmonise safeguards against abuse. They claim that retention is spreading across Europe: less than five countries have some form of mandatory data retention in place. The Council is asking the European Parliament to approve a regime that parliaments in the Member States have already rejected.

Data retention is a corrosive policy and your continued demands for good policy are necessary. And you are not alone. Repeatedly data retention has been rejected around the world, by parliaments, industry representatives, civil libertarians, data protection supervisors and commissioners, legal and technology experts. Your continued opposition is essential.