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	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	HMP Liverpool 2017	All other local prisons	HMP Liverpool 2017	HMP Liverpool 2015
	190	6,006	190	228

The number of valid responses to each question is provided e.g. n=167

SAFETY						
14.1	Have you ever felt unsafe here?	n=183	71%	52%	71%	51%
14.2	Do you feel unsafe now?	n=178	34%	25%	34%	26%
14.3	Have you experienced any of the following from other prisoners here:					
	- Verbal abuse?	n=174	40%		40%	
	- Threats or intimidation?	n=174	37%		37%	
	- Physical assault?	n=174	19%		19%	
	- Sexual assault?	n=174	1%		1%	
	- Theft of canteen or property?	n=174	30%		30%	
	- Other bullying / victimisation?	n=174	20%		20%	
	- Not experienced any of these from prisoners here	n=174	48%	67%	48%	69%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	n=179	29%		29%	
14.5	Have you experienced any of the following from staff here:					
	- Verbal abuse?	n=172	41%		41%	
	- Threats or intimidation?	n=172	30%		30%	
	- Physical assault?	n=172	19%		19%	
	- Sexual assault?	n=172	0%		0%	
	- Theft of canteen or property?	n=172	11%		11%	
	- Other bullying / victimisation?	n=172	23%		23%	
	- Not experienced any of these from staff here	n=172	51%	67%	51%	67%
14.6	If you were being bullied / victimised by staff here, would you report it?	n=174	44%		44%	
BEHAVIOUR MANAGEMENT						
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	n=183	38%		38%	
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	n=184	39%		39%	
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	n=184	16%	12%	16%	8%
	<i>For those who have been restrained in the last 6 months:</i>					
15.4	Did anyone come and talk to you about it afterwards?	n=30	13%		13%	
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	n=181	10%	20%	10%	18%
	<i>For those who have spent one or more nights in the segregation unit in the last 6 months:</i>					
15.6	Were you treated well by segregation staff?	n=17	35%		35%	
	Could you shower every day?	n=17	47%		47%	
	Could you go outside for exercise every day?	n=17	47%		47%	
	Could you use the phone every day (if you had credit)?	n=18	50%		50%	

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	HMP Liverpool 2017	All other local prisons	HMP Liverpool 2017	HMP Liverpool 2015
	190	6,006	190	228

The number of valid responses to each question is provided e.g. n=167

EDUCATION, SKILLS AND WORK				
16.1	In this prison, is it easy to get into the following activities:			
	- Education?	n=175	50%	
	- Vocational or skills training?	n=166	23%	
	- Prison job?	n=173	33%	
	- Voluntary work outside of the prison?	n=166	4%	
16.2	In this prison, have you done the following activities:			
	- Education?	n=159	72%	67%
	- Vocational or skills training?	n=156	58%	56%
	- Prison job?	n=162	78%	72%
	- Voluntary work outside of the prison?	n=145	33%	
	- Paid work outside of the prison?			
		n=148	35%	
<i>For those who have done the following activities, do you think they will help you on release:</i>				
	- Education?	n=114	50%	48%
	- Vocational or skills training?	n=90	52%	40%
	- Prison job?	n=127	40%	38%
	- Voluntary work outside of the prison?	n=48	31%	
	- Paid work outside of the prison?	n=51	41%	
16.3	Do staff encourage you to attend education, training or work?	n=160	41%	
PLANNING AND PROGRESSION				
17.1	Do you have a custody plan?	n=176	23%	
<i>For those who have a custody plan:</i>				
17.2	Do you understand what you need to do to achieve your objectives or targets?	n=39	80%	
17.3	Are staff helping you to achieve your objectives or targets?	n=38	50%	
17.4	In this prison, have you done:			
	- Offending behaviour programmes?	n=36	47%	
	- Other programmes?	n=36	44%	
	- One to one work?	n=35	49%	
	- Been on a specialist unit?	n=34	29%	
	- ROTL - day or overnight release?	n=33	24%	
<i>For those who have done the following, did they help you to achieve your objectives or targets:</i>				
	- Offending behaviour programmes?	n=17	53%	
	- Other programmes?	n=16	56%	
	- One to one work?	n=17	59%	
	- Being on a specialist unit?	n=10	30%	
	- ROTL - day or overnight release?	n=8	13%	

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Number of completed questionnaires returned

HMP Liverpool 2017	All other local prisons	HMP Liverpool 2017	HMP Liverpool 2015
190	6,006	190	228

The number of valid responses to each question is provided e.g. n=167

PREPARATION FOR RELEASE						
18.1	Do you expect to be released in the next 3 months?	n=182	34%		34%	
<i>For those who expect to be released in the next 3 months:</i>						
18.2	Is this prison very / quite near to your home area or intended release address?	n=60	68%		68%	
18.3	Is anybody helping you to prepare for your release?	n=61	41%		41%	
18.4	Do you need help to sort out the following for when you are released:					
	- Finding accommodation?	n=59	58%		58%	
	- Getting employment?	n=55	62%		62%	
	- Setting up education or training?	n=51	45%		45%	
	- Arranging benefits?	n=58	69%		69%	
	- Sorting out finances?	n=50	56%		56%	
	- Support for drug or alcohol problems?	n=52	42%		42%	
	- Health / mental Health support?	n=53	62%		62%	
	- Social care support?	n=53	34%		34%	
	- Getting back in touch with family or friends?	n=55	36%		36%	
18.4	Are you getting help to sort out the following for when you are released, if you need it:					
	- Finding accommodation?	n=34	41%		41%	
	- Getting employment?	n=34	15%		15%	
	- Setting up education or training?	n=23	13%		13%	
	- Arranging benefits?	n=40	20%		20%	
	- Sorting out finances?	n=28	7%		7%	
	- Support for drug or alcohol problems?	n=22	41%		41%	
	- Health / mental Health support?	n=33	9%		9%	
	- Social care support?	n=18	6%		6%	
	- Getting back in touch with family or friends?	n=20	15%		15%	
FINAL QUESTION ABOUT THIS PRISON						
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	n=176	49%		49%	



## HMP Liverpool 2017

### Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- Disabled prisoners' responses are compared with those of prisoners who do not have a disability
- Responses of prisoners with mental health problems are compared with those of prisoners who do not have mental health problems

Please note that these analyses are based on summary data from selected survey questions only.

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**Number of completed questionnaires returned**

The number of valid responses to each question is provided e.g. n=167

		Have a disability	Do not have a disability			Mental health problems	No mental health problems
		<b>71</b>	<b>113</b>			<b>90</b>	<b>92</b>

  

<b>DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION</b>							
1.2	Are you under 21 years of age?	n=183	0%	0%	n=181	0%	0%
	Are you 50 years of age or older?	n=183	13%	12%	n=181	9%	16%
1.3	Are you from a minority ethnic group?	n=183	6%	12%	n=181	8%	10%
7.1	Are you Muslim?	n=183	3%	5%	n=181	3%	3%
11.3	Do you have any mental health problems?	n=181	78%	32%			
12.1	Do you consider yourself to have a disability?	n=181			n=181	61%	18%
19.2	Are you a foreign national?	n=180	4%	5%	n=178	5%	6%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	n=178	4%	1%	n=176	1%	3%
<b>ARRIVAL AND RECEPTION</b>							
2.3	When you were searched in reception, was this done in a respectful way?	n=183	71%	81%	n=181	73%	80%
2.4	Overall, were you treated very / quite well in reception?	n=183	71%	77%	n=181	70%	79%
2.5	When you first arrived, did you have any problems?	n=183	97%	81%	n=181	97%	77%
<i>For those who had any problems when they first arrived:</i>							
2.6	Did staff help you to deal with these problems?	n=147	25%	31%	n=145	21%	38%
<b>FIRST NIGHT AND INDUCTION</b>							
3.3	Did you feel safe on your first night here?	n=177	49%	57%	n=175	53%	56%
3.5	Have you had an induction at this prison?	n=179	77%	87%	n=177	83%	82%
<i>For those who have had an induction:</i>							
3.5	Did your induction cover everything you needed to know about this prison?	n=149	40%	45%	n=146	41%	47%
<b>ON THE WING</b>							
4.2	Is your cell call bell normally answered within 5 minutes?	n=178	13%	9%	n=177	12%	9%
4.3	On the wing or houseblock you currently live on:						
	- Do you normally have enough clean, suitable clothes for the week?	n=183	41%	55%	n=181	36%	64%
	- Can you shower every day?	n=182	61%	68%	n=180	62%	68%
	- Do you have clean sheets every week?	n=180	52%	68%	n=178	56%	67%
	- Do you get cell cleaning materials every week?	n=179	14%	22%	n=177	12%	26%
	- Is it normally quiet enough for you to relax or sleep at night?	n=174	32%	44%	n=172	35%	44%
	- Can you get your stored property if you need it?	n=179	17%	17%	n=177	21%	15%

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

The number of valid responses to each question is provided e.g. n=167

	Have a disability	Do not have a disability		Mental health problems	No mental health problems
	71	113		90	92
<b>FOOD AND CANTEEN</b>					
5.2 Do you get enough to eat at meal-times always / most of the time?	n=184	18% 26%	n=181	17% 29%	
5.3 Does the shop / canteen sell the things that you need?	n=182	68% 67%	n=180	69% 63%	
<b>RELATIONSHIPS WITH STAFF</b>					
6.1 Do most staff here treat you with respect?	n=181	45% 61%	n=179	50% 59%	
6.2 Are there any staff here you could turn to if you had a problem?	n=183	67% 69%	n=181	64% 73%	
6.3 In the last week, has any member of staff talked to you about how you are getting on?	n=183	31% 28%	n=181	33% 27%	
6.6 Do you feel that you are treated as an individual in this prison?	n=176	25% 32%	n=174	21% 38%	
<b>FAITH</b>					
<i>For those who have a religion:</i>					
7.2 Are your religious beliefs respected here?	n=130	53% 49%	n=129	55% 47%	
7.3 Are you able to speak to a Chaplain of your faith in private, if you want to?	n=134	58% 60%	n=133	57% 63%	
<b>CONTACT WITH FAMILY AND FRIENDS</b>					
8.1 Have staff here encouraged you to keep in touch with your family / friends?	n=180	22% 19%	n=178	16% 25%	
8.2 Have you had any problems with sending or receiving mail (letters or parcels)?	n=179	66% 66%	n=177	64% 68%	
8.3 Are you able to use a phone every day (if you have credit)?	n=182	67% 75%	n=180	66% 77%	
<i>For those who get visits:</i>					
8.7 Are your visitors usually treated respectfully by staff?	n=118	62% 79%	n=118	64% 80%	
<b>TIME OUT OF CELL</b>					
9.2 Do you usually spend less than 2 hours out of your cell on a typical weekday?	n=181	56% 35%	n=179	52% 34%	
Do you usually spend 10 hours or more out of your cell on a typical weekday?	n=181	1% 5%	n=179	3% 3%	
<i>For those who use the library:</i>					
9.9 Does the library have a wide enough range of materials to meet your needs?	n=43	67% 39%	n=43	40% 54%	
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>					
10.1 Is it easy for you to make an application?	n=181	61% 69%	n=179	63% 69%	
<i>For those who have made an application:</i>					
10.2 Are applications usually dealt with fairly?	n=155	29% 38%	n=154	30% 40%	
10.3 Is it easy for you to make a complaint?	n=182	61% 51%	n=180	55% 55%	
<i>For those who have made a complaint:</i>					
10.4 Are complaints usually dealt with fairly?	n=98	14% 25%	n=97	9% 34%	
10.5 Have you ever been prevented from making a complaint here when you wanted to?	n=129	44% 32%	n=126	48% 24%	

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Have a disability	Do not have a disability		Mental health problems	No mental health problems
	71	113		90	92

The number of valid responses to each question is provided e.g. n=167

HEALTH CARE							
11.1	Is it very / quite easy to see:						
	- Doctor?	n=181	13%	15%	n=180	10%	20%
	- Nurse?	n=176	52%	35%	n=175	40%	44%
	- Dentist?	n=178	6%	11%	n=177	6%	12%
	- Mental health workers?	n=178	18%	17%	n=176	15%	19%
<i>For those who have mental health problems:</i>							
11.4	Have you been helped with your mental health problems in this prison?	n=91	28%	27%	n=89	28%	
11.5	Do you think the overall quality of the health services here is very / quite good?	n=180	24%	29%	n=179	21%	33%
OTHER SUPPORT NEEDS							
<i>For those who have a disability:</i>							
12.2	Are you getting the support you need?	n=64	22%		n=64	23%	19%
SAFETY							
14.1	Have you ever felt unsafe here?	n=182	86%	61%	n=180	81%	60%
14.2	Do you feel unsafe now?	n=177	43%	28%	n=175	43%	24%
14.3	Not experienced bullying / victimisation by other prisoners	n=173	34%	57%	n=172	38%	57%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	n=178	34%	26%	n=176	30%	28%
14.5	Not experienced bullying / victimisation by members of staff	n=172	42%	57%	n=169	43%	59%
14.6	If you were being bullied / victimised by staff here, would you report it?	n=173	46%	42%	n=171	41%	47%
BEHAVIOUR MANAGEMENT							
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	n=182	32%	42%	n=180	34%	42%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	n=183	33%	43%	n=181	30%	47%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	n=183	20%	14%	n=181	20%	13%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	n=180	12%	9%	n=178	14%	7%
EDUCATION, SKILLS AND WORK							
16.3	Do staff encourage you to attend education, training or work?	n=160	34%	44%	n=157	40%	42%
PLANNING AND PROGRESSION							
17.1	Do you have a custody plan?	n=176	31%	17%	n=173	30%	15%
<i>For those who have a custody plan:</i>							
17.3	Are staff helping you to achieve your objectives or targets?	n=38	55%	44%	n=37	48%	58%
PREPARATION FOR RELEASE							
<i>For those who expect to be released in the next 3 months:</i>							
18.3	Is anybody helping you to prepare for your release?	n=61	46%	37%	n=60	36%	48%
FINAL QUESTION ABOUT THIS PRISON							
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	n=176	46%	52%	n=173	38%	62%

## HMP Liverpool 2017

### Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- Responses of prisoners aged 25 and under are compared with those of prisoners over 25
- Responses of prisoners aged 50 and over are compared with those of prisoners under 50

Please note that these analyses are based on summary data from selected survey questions only.

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**Number of completed questionnaires returned**

	25 and under	Over 25		50 and over	Under 50	
	28	161		25	164	

The number of valid responses to each question is provided e.g. n=167

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION							
1.2	Are you under 21 years of age?	n=189			n=188		
	Are you 50 years of age or older?		0%	16%		16%	9%
1.3	Are you from a minority ethnic group?	n=188	7%	10%	n=188	16%	9%
7.1	Are you Muslim?	n=184	14%	2%	n=184	0%	4%
11.3	Do you have any mental health problems?	n=181	46%	50%	n=181	35%	51%
12.1	Do you consider yourself to have a disability?	n=183	39%	38%	n=183	39%	38%
19.2	Are you a foreign national?	n=180	11%	4%	n=180	8%	5%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	n=178	4%	2%	n=178	0%	3%
ARRIVAL AND RECEPTION							
2.3	When you were searched in reception, was this done in a respectful way?	n=188	61%	80%	n=188	84%	76%
2.4	Overall, were you treated very / quite well in reception?	n=188	57%	77%	n=188	88%	72%
2.5	When you first arrived, did you have any problems?	n=188	89%	87%	n=188	88%	87%
	<i>For those who had any problems when they first arrived:</i>						
2.6	Did staff help you to deal with these problems?	n=152	24%	31%	n=152	48%	27%
FIRST NIGHT AND INDUCTION							
3.3	Did you feel safe on your first night here?	n=182	39%	55%	n=182	44%	54%
3.5	Have you had an induction at this prison?	n=183	86%	83%	n=183	84%	83%
	<i>For those who have had an induction:</i>						
3.5	Did your induction cover everything you needed to know about this prison?	n=152	38%	45%	n=152	48%	43%
ON THE WING							
4.2	Is your cell call bell normally answered within 5 minutes?	n=182	11%	10%	n=182	24%	8%
4.3	On the wing or houseblock you currently live on:						
	- Do you normally have enough clean, suitable clothes for the week?	n=186	50%	49%	n=186	72%	46%
	- Can you shower every day?	n=185	67%	65%	n=185	68%	65%
	- Do you have clean sheets every week?	n=183	63%	62%	n=183	88%	58%
	- Do you get cell cleaning materials every week?	n=181	18%	20%	n=181	28%	19%
	- Is it normally quiet enough for you to relax or sleep at night?	n=177	42%	38%	n=177	52%	37%
	- Can you get your stored property if you need it?	n=182	15%	18%	n=182	17%	18%

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**Number of completed questionnaires returned**

The number of valid responses to each question is provided e.g. n=167

	25 and under	Over 25		50 and over	Under 50
	28	161		25	164

FOOD AND CANTEEN							
5.2	Do you get enough to eat at meal-times always / most of the time?	n=186	14%	24%	n=186	50%	19%
5.3	Does the shop / canteen sell the things that you need?	n=184	64%	67%	n=184	60%	67%
RELATIONSHIPS WITH STAFF							
6.1	Do most staff here treat you with respect?	n=183	39%	58%	n=183	76%	52%
6.2	Are there any staff here you could turn to if you had a problem?	n=185	61%	69%	n=185	84%	66%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	n=186	25%	31%	n=186	56%	26%
6.6	Do you feel that you are treated as an individual in this prison?	n=177	26%	30%	n=177	48%	27%
FAITH							
<i>For those who have a religion:</i>							
7.2	Are your religious beliefs respected here?	n=131	50%	50%	n=131	46%	51%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	n=135	41%	61%	n=135	70%	56%
CONTACT WITH FAMILY AND FRIENDS							
8.1	Have staff here encouraged you to keep in touch with your family / friends?	n=181	18%	22%	n=181	44%	17%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	n=180	68%	66%	n=180	52%	68%
8.3	Are you able to use a phone every day (if you have credit)?	n=183	71%	72%	n=183	76%	72%
<i>For those who get visits:</i>							
8.7	Are your visitors usually treated respectfully by staff?	n=119	67%	74%	n=119	92%	71%
TIME OUT OF CELL							
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	n=182	48%	42%	n=182	24%	46%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	n=182	0%	4%	n=182	8%	3%
<i>For those who use the library:</i>							
9.9	Does the library have a wide enough range of materials to meet your needs?	n=43	100%	46%	n=43	38%	51%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS							
10.1	Is it easy for you to make an application?	n=181	57%	68%	n=181	78%	65%
<i>For those who have made an application:</i>							
10.2	Are applications usually dealt with fairly?	n=155	17%	39%	n=155	53%	33%
10.3	Is it easy for you to make a complaint?	n=182	54%	55%	n=182	54%	54%
<i>For those who have made a complaint:</i>							
10.4	Are complaints usually dealt with fairly?	n=97	28%	19%	n=97	33%	19%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	n=128	36%	38%	n=128	15%	40%

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	25 and under	Over 25		50 and over	Under 50
	28	161		25	164

HEALTH CARE							
11.1	Is it very / quite easy to see:						
	- Doctor?	n=183	8%	16%	n=183	29%	13%
	- Nurse?	n=178	23%	44%	n=178	50%	40%
	- Dentist?	n=180	8%	9%	n=180	0%	10%
	- Mental health workers?	n=179	15%	18%	n=179	26%	16%
<i>For those who have mental health problems:</i>							
11.4	Have you been helped with your mental health problems in this prison?	n=90	15%	30%	n=90	67%	24%
11.5	Do you think the overall quality of the health services here is very / quite good?	n=180	22%	28%	n=180	54%	23%
OTHER SUPPORT NEEDS							
<i>For those who have a disability:</i>							
12.2	Are you getting the support you need?	n=63	22%	22%	n=63	50%	18%
SAFETY							
14.1	Have you ever felt unsafe here?	n=182	78%	70%	n=182	75%	70%
14.2	Do you feel unsafe now?	n=177	42%	33%	n=177	21%	36%
14.3	Not experienced bullying / victimisation by other prisoners	n=173	26%	51%	n=173	50%	48%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	n=178	30%	29%	n=178	44%	27%
14.5	Not experienced bullying / victimisation by members of staff	n=171	32%	55%	n=171	70%	49%
14.6	If you were being bullied / victimised by staff here, would you report it?	n=173	42%	44%	n=173	68%	40%
BEHAVIOUR MANAGEMENT							
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	n=182	29%	40%	n=182	54%	36%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	n=183	21%	42%	n=183	42%	38%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	n=183	37%	12%	n=183	8%	17%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	n=180	22%	8%	n=180	0%	12%
EDUCATION, SKILLS AND WORK							
16.3	Do staff encourage you to attend education, training or work?	n=159	26%	43%	n=159	50%	40%
PLANNING AND PROGRESSION							
17.1	Do you have a custody plan?	n=175	22%	23%	n=175	27%	22%
<i>For those who have a custody plan:</i>							
17.3	Are staff helping you to achieve your objectives or targets?	n=38	50%	50%	n=38	50%	50%
PREPARATION FOR RELEASE							
<i>For those who expect to be released in the next 3 months:</i>							
18.3	Is anybody helping you to prepare for your release?	n=60	31%	45%	n=60	67%	40%
FINAL QUESTION ABOUT THIS PRISON							
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	n=175	37%	51%	n=175	68%	46%



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K wing	A, B, F, G, H, I and J wings
<b>29</b>	<b>156</b>

Number of completed questionnaires returned

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<b>ARRIVAL AND RECEPTION</b>			
2.1	Were you given up-to-date information about this prison before you came here?	n=183	17% 15%
2.2	When you arrived at this prison, did you spend less than 2 hours in reception?	n=185	31% 20%
2.3	When you were searched in reception, was this done in a respectful way?	n=184	72% 78%
2.4	Overall, were you treated very / quite well in reception?	n=184	83% 73%
2.5	When you first arrived, did you have any problems?	n=184	100% 85%
2.5	Did you have problems with:		
	- Getting phone numbers?	n=184	41% 50%
	- Contacting family?	n=184	55% 45%
	- Arranging care for children or other dependents?	n=184	0% 3%
	- Contacting employers?	n=184	3% 8%
	- Money worries?	n=184	24% 34%
	- Housing worries?	n=184	24% 25%
	- Feeling depressed?	n=184	41% 48%
	- Feeling suicidal?	n=184	21% 12%
	- Other mental health problems?	n=184	10% 28%
	- Physical health problems?	n=184	24% 23%
	- Drugs or alcohol (e.g. withdrawal)?	n=184	10% 36%
	- Getting medication?	n=184	31% 36%
	- Needing protection from other prisoners?	n=184	28% 6%
	- Lost or delayed property?	n=184	7% 16%
<i>For those who had any problems when they first arrived:</i>			
2.6	Did staff help you to deal with these problems?	n=150	48% 26%
<b>FIRST NIGHT AND INDUCTION</b>			
3.1	Before you were locked up on your first night, were you offered:		
	- Tobacco or nicotine replacement?	n=185	62% 83%
	- Toiletries / other basic items?	n=185	48% 57%
	- A shower?	n=185	41% 62%
	- A free phone call?	n=185	38% 64%
	- Something to eat?	n=185	72% 80%
	- The chance to see someone from health care?	n=185	76% 67%
	- The chance to talk to a Listener or Samaritans?	n=185	38% 26%
	- Support from another prisoner (e.g. Insider or buddy)?	n=185	24% 11%
	- None of these?	n=185	7% 5%
3.2	On your first night in this prison, was your cell very / quite clean?	n=185	41% 11%



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<b>Number of completed questionnaires returned</b>	<b>29</b>	<b>156</b>

The number of valid responses to each question is provided e.g. n=167

3.3	Did you feel safe on your first night here?	n=178	41%	56%
3.4	In your first few days here, did you get?			
	- Access to the prison shop / canteen?	n=178	18%	14%
	- Free PIN phone credit?	n=182	55%	52%
	- Numbers put on your PIN phone?	n=177	29%	36%
3.5	Have you had an induction at this prison?	n=179	72%	85%
<i>For those who have had an induction:</i>				
3.5	Did your induction cover everything you needed to know about this prison?	n=149	33%	45%
<b>ON THE WING</b>				
4.1	Are you in a cell on your own?	n=184	17%	18%
4.2	Is your cell call bell normally answered within 5 minutes?	n=178	35%	5%
4.3	On the wing or houseblock you currently live on:			
	- Do you normally have enough clean, suitable clothes for the week?	n=182	76%	45%
	- Can you shower every day?	n=181	62%	66%
	- Do you have clean sheets every week?	n=179	79%	59%
	- Do you get cell cleaning materials every week?	n=177	35%	16%
	- Is it normally quiet enough for you to relax or sleep at night?	n=173	54%	37%
	- Can you get your stored property if you need it?	n=178	21%	17%
4.4	Are the communal / shared areas of your wing or houseblock normally very / quite clean?	n=182	79%	38%
<b>FOOD AND CANTEEN</b>				
5.1	Is the quality of the food in this prison very / quite good?	n=183	45%	20%
5.2	Do you get enough to eat at meal-times always / most of the time?	n=182	39%	20%
5.3	Does the shop / canteen sell the things that you need?	n=180	64%	68%
<b>RELATIONSHIPS WITH STAFF</b>				
6.1	Do most staff here treat you with respect?	n=179	66%	53%
6.2	Are there any staff here you could turn to if you had a problem?	n=181	83%	66%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	n=181	59%	24%
6.4	Do you have a personal officer?	n=176	86%	59%
<i>For those who have a personal officer:</i>				
6.4	Is your personal or named officer very / quite helpful?	n=112	72%	49%
6.5	Do you regularly see prison governors, directors or senior managers talking to prisoners?	n=179	3%	3%
6.6	Do you feel that you are treated as an individual in this prison?	n=173	43%	26%
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	n=179	28%	33%
	If so, do things sometimes change?	n=58	38%	22%

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29	156

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<b>FAITH</b>			
7.1	Do you have a religion?	n=180	76% 73%
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	n=127	55% 49%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	n=131	76% 56%
7.4	Are you able to attend religious services, if you want to?	n=131	91% 73%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	n=177	43% 15%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	n=176	69% 66%
8.3	Are you able to use a phone every day (if you have credit)?	n=179	61% 74%
8.4	Is it very / quite easy for your family and friends to get here?	n=181	52% 57%
8.5	Do you get visits from family/friends once a week or more?	n=176	18% 26%
<i>For those who get visits:</i>			
8.6	Do visits usually start and finish on time?	n=121	35% 43%
8.7	Are your visitors usually treated respectfully by staff?	n=116	88% 71%
<b>TIME OUT OF CELL</b>			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	n=176	90% 79%
<i>For those who know what the unlock and lock-up times are supposed to be:</i>			
9.1	Are these times usually kept to?	n=142	46% 31%
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	n=178	29% 45%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	n=178	4% 3%
9.3	Do you usually spend less than 2 hours out of your cell on a typical Saturday or Sunday?	n=179	89% 84%
	Do you usually spend 10 hours or more out of your cell on a typical Saturday or Sunday?	n=179	0% 1%
9.4	Do you have time to do domestics more than 5 days in a typical week?	n=175	18% 27%
9.5	Do you get association more than 5 days in a typical week, if you want it?	n=180	0% 14%
9.6	Could you go outside for exercise more than 5 days in a typical week, if you wanted to?	n=172	31% 16%
9.7	Do you typically go to the gym twice a week or more?	n=178	31% 41%
9.8	Do you typically go to the library twice a week or more?	n=179	0% 1%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	n=42	57% 43%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	n=178	76% 63%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	n=152	62% 31%
	Are applications usually dealt with within 7 days?	n=154	52% 16%









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<b>18.4</b>	Are you getting help to sort out the following for when you are released, if you need it:		
	- Finding accommodation?	n=34	<b>75%</b> <b>37%</b>
	- Getting employment?	n=34	<b>33%</b> <b>11%</b>
	- Setting up education or training?	n=23	<b>25%</b> <b>11%</b>
	- Arranging benefits?	n=40	<b>17%</b> <b>21%</b>
	- Sorting out finances?	n=28	<b>0%</b> <b>8%</b>
	- Support for drug or alcohol problems?	n=22	<b>0%</b> <b>43%</b>
	- Health / mental Health support?	n=33	<b>0%</b> <b>10%</b>
	- Social care support?	n=18	<b>0%</b> <b>6%</b>
- Getting back in touch with family or friends?	n=19	<b>0%</b> <b>18%</b>	
<b>FINAL QUESTION ABOUT THIS PRISON</b>			
<b>20.1</b>	Do you think your experiences in this prison have made you less likely to offend in the future?	n=172	<b>59%</b> <b>47%</b>